

COMMUNITY INVESTMENT OPERATIONS







Becky Pagano

DPP Manager rpagano@fhlbc.com



Jeremy Smith

DPP Operations jsmith@fhlbc.com



Angie Ashlaw

DPP Operations aashlaw@fhlbc.com



Kait Decker

DPP Operations kdecker@fhlbc.com

## **Questions?**



GoToWebinar question feature

Follow-up questions to <u>dpp@fhlbc.com</u>





## Agenda

2025 Program Overview

- Program Details
- Program Requirements

NEW DPP Online Overview

- Enhanced Member Experience
- On Screen Guidance
- DPP Home Page Tour
- Navigation
- Resources
- Next Steps



## 2025 Program Overview



## **Programs and Funding**

### DPP

- \$1,000 net homebuyer contribution
- Originated and/or funded by FHLBank Chicago Member

## **DPP Advantage**

- <u>No</u> \$1,000 net homebuyer contribution
- Non-Profit originates and funds the first mortgage

DPP and DPP Advantage: The 2025 DPP per-member limit is \$1M (each program) Parent holding companies owning two or more Bank Members are limited to a maximum of \$2M (each program) in DPP funds.



## **Program Overview**

- Year-round programs with a **\$1 million** limit
- Max grant is lesser of **\$10,000** or **25%** of the first mortgage amount
- Forgiven 1/60<sup>th</sup> per month over 5 years
- Household income ≤ 80% AMI
- **\$1,000** net homebuyer contribution (not for DPP Advantage)
- No more than **\$250** cash back at close
- Homebuyer Education and Counseling Requirement
- Property in any state member does business



## Income Guidelines

- Household annual income  $\leq$  80% AMI
- Use HUD AMI guidelines
- Include income of all household members 18 years and older
  - excluding students who are non-borrowers or head of household
- Project income forward
- Follow all DPP calculation guidelines
- More information in our <u>Income Calculation</u> <u>Guidelines</u>





## Required Documentation

### Reservation





Closing Disclosure

Disbursement



Questionnaires



Certificate of Borrower Eligibility



Loan App

_	
—	
—×	

**Retention Agreement** 



Income Documentation

Homebuyer Education & Counseling



Income Workbook



AUS or LOX if DTI>45%



## **DPP Grant Process**





## Program Requirements



## **Borrower Requirements**

- No co-signors, guarantors or non occupying co-borrowers
- At or below 80% AMI
- Complete both pre-purchase homebuyer education and counseling
- No minimum credit score requirements but AUS or LOX if DTI is greater than 45%
- Repay a pro rata share of the grant, if necessary, due to sale or refinancing before the end of the five-year retention period





## **Homebuyer Contribution**

- **\$1,000** minimum **Net** Homebuyer Contribution
  - Earnest money, cash paid by borrower at closing, or costs related to the transaction paid outside of closing
  - Must be homebuyer's own resources; <u>gifts or other DPA grants</u> <u>do not qualify</u>
  - **Gross** contribution (subtract cash back at close)
  - If the cash back reduces the borrower's contribution to less than \$1,000, the member will not be reimbursed for the DPP grant
  - Cash back at closing cannot exceed \$250





## **K**Framework

### FANNIE MAE HomeView<sup>™</sup>



Freddie Mac **Credit** Smart\*

### Homebuyer Education & Counseling

Virtual or face-to-face Up to \$500 of DPP can be applied

Approved Education Providers:

- eHome America
- Framework
- Fannie Mae Homeview
- Freddie Mac CreditSmart
- HUD approved Counseling Agency

#### Counseling must be completed through any **HUD approved counseling agency**

*Links are posted on our website for approved providers and for finding HUD approved counseling agencies in your area* 





## Property Requirements

- Must be primary residence
- 1- or 2-unit property
- Require appraisal
  - REO Transactions
  - Related Party
  - Duplex
  - Other owned properties



### Eligible Mortgage Products & Uses of Grant Funds

- Closing costs & down payment
- Interest rate write down
- Escrow reserves deposited with lender
- Up to \$500 for education & counseling

Any excess must be applied to

the principal

#### Types of First Mortgages

- Portfolio
- Rural Development
- Veterans Administration (VA)
- IHDA, WHEDA, or other federal, state, or local housing programs
- Federal Housing Administration (FHA)
- DPP grants may be used with first mortgages sold to MPF, FNMA, or FHLMC, if retention agreement is acceptable
- HUD Section 184

#### Purpose of Financing

- Purchase
- Purchase/Construction
- Purchase/Rehabilitation
- Refinance is ineligible

#### Amortization and Term

- Conventional fixed-rate
- ARM with minimum term and initial rate lock of five years
- Balloon with min. 5-year term
- Interest-only is ineligible





## Member Responsibilities

- Complete the Annual Certification form in DPP Online (New in 2025)
- Calculate household income
- Make grant reservation
- Ensure all **DPP guidelines** are met
- **Disburse** grant funds at closing
- Oversee repayments and release of recorded retention agreement



# New DPP Online System Overview



## Enhanced Member Benefits

Member Benefits				
New DPP Online System	Former DPP Online			
Walk Me Guidance (AI type assistant/helper) on all	No AI tool exists, all questions would come via			
steps in the process	email to DPP staff			
	limited dashboard views depending on member			
Enhanced dashboards and self- serve reporting	contacts associated with the DPP grant			
	The member contact that is associated with the			
	grant can see only those DPP grants in their			
Additional New Role: The DPP Administrator will be	portfolio. Changing contacts required calling DPP			
able to self service employee changes at their	staff and asking them to change it. No reports are			
institution on individual DPP grants. They will also	available for full portfolio histories and all			
have the ability to view full portfolio reports and	agreements are handled via DocuSign outside of the			
sign Annual Certifications	system			
Program agreement can be executed via DocuSign				
(one time) and annual certification is completed	Documents sent out manually via DocuSign, once			
inside the system providing immediate access once	complete DPP staff manually unlocks member in			
complete	system after reviewing the agreement			
	Can only upload one document at a time, members			
	forget some documentation resulting in			
Document upload versioning	clarification			
Repayment Worksheet is eliminated and built into	Members have to send paperwork via email and			
the system	wait for staff to manually process			
	The Income Calculation Workbook is a file the			
The Income Calculation Workbook is built inside	member must upload and attach to reservation			
the system, eliminating an attachment to upload	submission			
	DPP staff can send clarifications, but cannot receive			
Members can send answers to	them and the member must email us their answers			
questions/clarifications inside the system	to questions			



## **On-Screen Guidance**

While using DPP Online, you can access on-screen guidance by clicking the "Show me How" widget on the right side of your screen. This will open a menu of guidance based on your role and agreement status. Click on the process you would like assistance with, and the on-screen guidance will begin.

PHBesk COMMUNITY Dhicopo DVSTMDT		Downpayment Plus Page Menu 🗸 🗄 🌲 🕔
Downpayment Plus @ Program Downpayment Plus Advantage® (DPP Advantage®) offer Federal Home Lean Bank of Chicago members easy-to-access down payment and closing cost assistance to help their income eligible customers a chive homeownerably. Hare questions related to the DPP programs Please contact your Sales Director or PHLBank Chicago Community Investment at 312-565-5824 or goog@thbbc.com		
Quick Links	Action items	
Initiate Reservation	1 32 Reservations to Review Awaiting Disbursement	0 Expiring Soon
S Disbursement Requests	DPP Dashboards	
View All Reservations	E DPP Program Summary E DPP Advantage Program Summary	
Annual Certification	Open Reservations Search	B

### How can we help you? Type in your question... **Downpayment Plus** Request to withdraw DPP Reservation Request DPP Agreement A DPP Agreement must be initiated by a member of the FHLBC team. See this guidance for further directions. Complete & Submit Repayment Complete and Submit Annual Certification Initiate a Downpayment Plus Reservation Request Complete and Submit DPP Reservation Request Complete and Submit Reservation Clarifications Initiate Disbursement Request



## **DPP Home Page Tour**

The DPP Online homepage includes a series of shortcuts to records you would need to frequently reference as well as a list of reservations.





## **DPP Home Page Tour: Quick Links**

 $\star$  Left navigation with shortcuts to your records for easy reference





## **DPP Home Page Tour: Action Items**

Shortcuts to items that have been assigned to you and are in a status that needs your attention Each of these shortcuts will include an aggregated number to indicate how many records are awaiting action indicate how many records are awaiting action





## **DPP Home Page Tour: Dashboards**

 $\star$  Click on either of these tiles to see a quick summary of your engagement with the DPP / DPP Advantage programs

FHLBenk COMMUNITY Chicoge LWESTMENT		Downpayment Plus Page Menu - 🗄 🌲 🔕 🎆 FMLBack   COMMUNTY			Downpayment Plus Page Menu 🔻 🔛
Downpayment Plus® Program			N		
Downpayment Pius (DPP8) and Downpayment Pius Advantage® (DPP Advantage®) offer Federal Home Loan Bank of Chicago members easy-to-access down payment and closing cost assistance to help their income-eligible customers achieve homeownership.		DPP Program Summary Do Per DPP Program Summary DPP Program Summary DPP Program Summary	nary k		+
free decodor reaction or en in programs i reast contras you decodection of inclusive contrago of depolitike.com		dor You S13 000 00	hrough December of the calendar year that provides down payment and closing cost assistance	for income-eligible homebuyers.	
Program Details		?	Total Reservations Submitted Submitted Reservation	Amount Disbursed	
Quick Links	Action Items	DPP - Total Allocation Rem	aining		+
		<b>1</b> <b>1</b> <b>2</b> <b>1</b>			=
Initiate Reservation	0 131 0 Reservations to Review Awalling Disbursement Expiring Soon	2			\$2,572,000.00
-			5078,500 00 \$121,500 00	\$555,000.00	
	DPP Dashboards			(ACK (00 00)	_
					(\$2,\$73,000.00)
	DPP Program Summary DPP Advantage Program				
View All Reservations			2004 General CPP UAT Teoring	Imported 2003 Reservations      Amount Currently Reserved     Total Allocation Remaining	Imported Historical Reservations



## **DPP Home Page Tour: Open Reservations**

This section will list all reservations that you have permission to view

This section includes search tools to help you easily locate a specific reservation. For example, you could search by the year of the reservation or the borrower's name

il S	ILBank COM	4UNITY TTMENT		Downpayment Plus Page 🛛 Menu 👻 🖳 🌲		
	Quick Links		Action Items			
	Ð	Initiate Reservation	0 131 0 Expiring Soon			
	s e	Disbursement Requests	equests DPP Dashboards			
	<b>:</b>	View All Reservations	E DPP Program Summary Summary			
	പ	Annual Certification	Open Reservations Search Round Year: Member Contact Name: First Name (Boi	rower):		
	5	Repayment	Last Name (Borrower):  Reservation ID:  Search	×		
	<u>:.:</u>	Membership Activities	STATUS       RESERVATION ID       PROGRAM TYPE       BORROWER NAME       MEMBER CONTACT       PROPOSED SETTLEMENT DATE       PROPOSED SETTLEMENT DATE       RESERVATION SUBMITTED DATE         Approved       137358       DPP General       09/30/2024       09/30/2024       09/25/2024 12:0 AM	and the second secon		



## Navigation

Whether viewing a reservation, disbursement, or repayment, there are some common navigational elements when viewing records in DPP Online

- Contacts
  - On the reservation, see which contacts are assigned for Reservation, Disbursement, and Retention.
  - DPP Administrators can update reservation contacts
- Quick navigation to headings in the form





## Navigation-Annotations/ Multitasking

- Annotations
  - When clarifications are requested, fields will be annotated with notes from the reviewer
  - This feature is covered in more detailed in the "How to use annotations" video guides posted on our public website
- Multi-Tasking
  - Multi-task and split the screen for ease of use

FHLBenk COMMUNITY Chicogo I WESTMENT				Downpayment Plus Page 🛛 Menu 🗸 📱 💄 🕕
	Click a field for annota	de ×		1 of 2 < >
38281	ß			Annotation List
GENERAL				ACTIVE
			III JUMP TO	First Time Homebuyer (1) Please correct this question. Last replied by Angle Ashlaw on 01/16/2025 03:26PM
* Related Party Transaction			Property Address	-
No			Property Details Household Information	
* Lender Owned (REO)			Borrower Information	
No			Co-Borrower Information	2
* First Time Homohuver			Household Income Workbook	i v
Vac			HUD Calculation	how
				Re R
* Has the Anticipated Closing Date already passed?				How
No				
* Anticipated closing (settlement) date				
12/30/2024 😨				
✓ Household Information				
* Household Member Questionnaire				
Please attach a completed Household Member Questionnaire for each member of the household 18 years or older				
+ thombar of Househald Househau			→ Submit Clarifications	•
Cherge LiverTrans				Downpayment Plus Page Menu 👻 🗮 🌲 🔕
	×	Actions -		1 of 3 < 🗡
1877 Sama Bala	> (1)	© 24720_Disbursement_2024-09-20		Show Me How > 3
V Property Detaile	JUMP TO	Single Detached		
Tribal Land / Indian Land	Property Address Property Details	Attach Lease Agreement and/or Appraisal for Property		
	Household Information Borrower Information	* Related Party Transaction		
Single Detached	Co-Borrower Information Household Income	* Is Property Lender-Owned (REO)		
Lease Agreement/Appraisal Please attach a coxy of the Lease Aprevenent and/or Appraisal for the Property	HUD Calculation	* Is this a first time homebuyer		
		Yes		
Related Party Transaction		Please attach a completed Household Member Question	haire for each member of the nothenold	
Lender Owned (REO)		- Number of Household members in Household Question	are	
No First Time Homebuyer		* First time Homebuyer in Household Questionnaire		Sho
Yes		* 1st Mortgage Amount		N me H
Has the Anticipated Closing Date already passed?		* Reservation Date (Funds Reserved)		P
Anticipated closing (settlement) date		11/28/2022		
V Household Information		* Reservation Completion Expiration Date 12/28/2022		
Household Member Questionnaire		* Reservation Expiration Date 03/06/2023		
Please attach a completed Household Member Questionnaire for each member of the household 18 years or older		Household Income Supporting Documents		
Number of Household Members		Please attach all Household income supporting documents	ation for all household members listed on the affirmed H	susehold Income Calculation Workbook
Please indicate the number of household members, based on the above Household Questionnaire.		* Reservation AMI Category		
First time Homebuyer in Household Questionnaire		* What is the anticipated closing (settlement) date for thi	s property?	
		mm/dd/yyyy		88
1st Mortgage Amount		TITLE IS UN INTERVIEW CONTIDUTION ATTOURT?		
1st Mortgage Application		Save Draft		Submit for Post Close



## $\bigcirc$

### Resources

- <u>DPP Program Guide</u> | <u>DPP Program FAQs</u> Last page links all other resources and documents
- <u>DPP Online Guide</u> | <u>DPP Online FAQs</u> Step by step instructions
- Income Guidelines Outlines our income requirements Find all income inclusion/exclusions

 $\stackrel{\circ}{\frown}$ 

- <u>DPP Video Guides</u> Step by step videos on DPP processes
- DPP Marketing Materials Easy to use customizable marketing flyers



All these resources and more can be found on our website

## **Contact Info**

<u>DPP</u> 312-565-5824 Option 1 dpp@fhlbc.com

<u>Member Support</u> 855-345-2244 Option 0 <u>membersupport@fhlbc.com</u>

## **Next Steps**

#### Execute DPP Program Agreement

Enroll in the DPP programs by executing a DPP Program Agreement in the system through Docusign. This is an evergreen agreement so if this has already been completed there is no action needed in the new system.

#### Assign DPP Roles

There will be **Two** DPP\_member roles that the Member Security Administrator (MSA) will assign through the eBanking platform: DPP Analyst and DPP Administrator. This can be completed no earlier than **February 11th**.

Please note: to participate in the 2025 DPP Programs and have DPP grants in retention, your institution will need to make sure that they assign a DPP Administrator to complete the annual certification form.

#### Complete Annual Certification

To participate in the DPP programs, member institutions who provided DPP funds in the previous year and/or have DPP grants under the five-year retention period, must submit an Annual Certification Form in DPP Online before making any new reservations of funds this year.



## DPP Programs Open February 18

